

At Heritage
Christian Services,
we believe in
possibilities.



HERITAGE
CHRISTIAN SERVICES
People of possibility



Fiscal Intermediary Services

People and their families, with the support of a care coordinator or manager, determine if their needs are best met through traditional services, where an agency handles most of the details, or if a more customized plan would be better. For people who choose to self-direct their services, the fiscal intermediary becomes an integral member of their care team. The fiscal intermediary helps people manage Medicaid and state funding, ensuring the budgeted items meet available guidance, reviewing and approving funding requests and co-managing self-hired employees. HCS FI coordinators are active throughout the entire budget process, from start-up to implementation. HCS partners with over 100 brokers who support people to build and maintain their self-directed budgets.

Children's Health Home

Health homes help families navigate complex care and social services systems so families do not have to, resulting in improved health and well-being for every child through individualized, quality care coordination. Care management ensures that the child's caregivers and providers communicate with each other so that the child's social, academic, physical and behavioral needs are addressed comprehensively.

Respite

The respite programs at Heritage Christian Services offer short-term care for children and adults with special needs, providing caregivers the gift of time to devote to other areas of their lives. Some programs offer overnight support, while others provide daytime or evening respite.

In addition, HCS serves families interested in hourly respite, or having a staff member provide respite in the home.

Day Habilitation

Heritage Christian Services day programs offer a variety of opportunities for people with developmental disabilities to develop skills for personal growth. With sites in Rochester and Buffalo Niagara region, participants enjoy a wide range of activities and make a significant contribution to their communities through volunteer service each year.

PROGRAMS SETTING A NEW STANDARD IN CARE

OUR RESIDENTIAL PROGRAM

Close to 400 people live in homes operated by Heritage Christian Services. In traditional homes, people are supported 24 hours a day by compassionate, highly trained caring professionals who assist them with their daily routines and achieving what is important to them. That same top-notch care is also available for people who would like something outside of a neighborhood home, tailored to the number of hours of staffing each person needs and allows for more flexibility in the number of people at each site.



HCS believes in supporting the whole person – body, mind and spirit – and offers opportunities for people to grow in all areas. Agency nurses are available around the clock, and clinical staff is available for those who may benefit. The agency welcomes people of all faiths and makes sure people have the opportunity to attend places of worship, volunteer for causes they believe in and become part of the larger community.

The Pieters Family Life Center in Henrietta

This universally designed health and wellness center offers an array of therapy and fitness programs designed to put balance back into the physical, mental and social aspects of life.

Employment Alliance

The Employment Alliance brings new talent to businesses by matching people who have developmental disabilities with employment opportunities in the community. Our agency offers support to companies by providing job coaching and diversity education.

Prevocation Services

The prevocation programs offered by Heritage Christian Services provide community-based job readiness training.

Eleversity

Eleversity offers a wide range of professional development opportunities for thousands of workers in New York state and across the country. They work with stakeholders to educate and train employees using up-to-date industry content and customized learning materials, share experiences through discussions, improve efficiencies, and increase proficiency and professionalism.

Heritage Christian Stables in Webster

The Stables provides therapeutic horsemanship for children and adults. Lessons are taught by certified therapeutic riding instructors in conjunction with specially trained horses and volunteers.

Expressive Beginnings Child Care in Greece, Henrietta and Webster

Expressive Beginnings offers a unique family environment and a highly regarded learning curriculum in its state-of-the-art facilities. It serves



children up to age 12, offering infant and toddler care, preschool, pre-kindergarten, full-day kindergarten, wrap-around care, and a school-age summer program.

A Second Thought Resale Shop in East Rochester

The store is operated mainly by volunteers – including adults with developmental disabilities – and proceeds from the store support the Heritage Christian Services International Ministries program.

Springdale Farm in Ogden

Springdale Farm, in partnership with Monroe County, is a public demonstration farm that serves as a day program site for adults with developmental disabilities. The farm is also home to Balcony Point, a special occasion and conference venue available for weddings, corporate retreats, birthday parties and more.

Heritage Gardens in Henrietta

Heritage Gardens, an inclusive apartment complex in partnership with Home Leasing, is constructed on four acres across from the Pieters Family Life Center. It offers 84 apartments for income-eligible people. The complex will have six apartments that are fully accessible, but all units are easily adaptable.

Looking for family caregiving support or services for your loved one?

Ask to speak with our resource advisor by emailing info@heritagechristianservices.org or by calling one of our offices.

Learn more at HeritageChristianServices.org



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At Heritage Christian Services, we believe in possibilities.

Established in 1984, Heritage Christian Services strives to advance an inclusive and equitable community. Our more than 3,700 employees work alongside the people who choose our services, ensuring that everyone can achieve what is meaningful to them. Based in Rochester, with concentrations in the Finger Lakes and western New York, we're innovating and expanding as the needs of our community grow. We serve our community with programs that promote housing options and the support within them, in addition to programs that sustain relevant employment and day habilitation. We have also established programs for high-quality childcare, setting the standard for statewide workforce education, ensuring robust health, wellness and equity, and embracing self-empowerment.

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