



HERITAGE

CHRISTIAN SERVICES

Celebrating **40** Years

Marisa Geitner, President & C.E.O.

Dear Club Adventure participants and families,

Club Adventure is excited to announce another quarter filled with fun, creative and enjoyable events for the Spring! In this mailer, you will find the following: The Quarter 2 (April 2024 – June 2024) schedule, the event details page and the Club Adventure newsletter. A digital copy of all of these documents will be sent to families through email immediately and the physical letter should arrive, at the latest, by early next week.

Scheduling for Quarter 2 2024

Club Adventure will be closed for:

Easter: March 31st

Mother's Day: May 12th

Memorial Day Weekend (Sat & Sun):

May 25th and 26th

Father's Day: June 16th

We will continue providing three-hour events throughout the weekend: **Fridays (6 – 9 p.m.), Saturdays (9 a.m. – noon | 1 – 4 p.m.)** and **Sundays (1 – 4 p.m.)**. We will also be providing (2-3) six-hour events on **Saturdays (10 a.m. – 4 p.m.)** each month.

Please note, we have opened some Friday events to be 'all ages' and look forward to trialing this new format in Quarter 2. We appreciate feedback and would love to hear about any specific changes or events you would like to see – please do not hesitate to connect with our team to share your thoughts on how we can make time spent at Club Adventure as meaningful as possible for your loved one and your family. We do ask if you choose to request your loved one attend on Friday nights that they stay for the whole event until 9pm. This helps keep our program sustainable.

We Need Your Help!

As you may know, we are able to provide respite services at no charge to your family by generating revenue only when participants are in attendance. When your loved one does not attend, we are not able to bill Medicaid for the service and the continuation of the program is in jeopardy. We schedule staff based on the number of participants that are signed up for an event. For this reason, it is critical to the program's financial health that your loved one attends the events they are signed up for.

In addition, please be mindful of arrival and pick up times. It is the expectation that your loved ones are signed in before and signed out after the set event times. If your loved one arrives late or leaves early (even by a few minutes), Club Adventure is unable to bill for the entire time and this ultimately has an impact on the financial health of the program. If there is a scheduling conflict, please email

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HeritageChristianServices.org

Heritage Christian Services is an equal opportunity program provider and employer.



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clubadventure@heritagechristianservices.org or text Lauren (716) 393-6585 giving as much notice as possible.

In order to provide everyone with equal opportunities to attend the program, it is important that you notify us of your choices (**in order of preference**) when making your requests. There is no maximum number of choices so please feel free to include any events that work with your schedule and self-directed budget (if applicable). If you request a Saturday event that is three hours long, please indicate in your request which time frame (**9 a.m. – noon or 1 – 4 p.m.**) you are interested in. If you do not have a preference or would like to be considered for either time slot, please indicate that in your request.

It is our goal to serve as many people as possible, while maintaining supervision levels and access to event attendance for all participants. If a date becomes filled, you will be placed on the waiting list and we will notify you if a spot opens up. Lastly, we will utilize the Club Adventure email to send a flash email if an event remains unfilled or an event becomes open due to a cancellation.

Please send all requests to clubadventure@heritagechristianservices.org . If you cannot send in requests by e-mail, please call your requests in and leave a voicemail to (716) 393-6585. **PLEASE DO NOT SEND REQUESTS BY MAIL/FAX. Please submit your requests by the below deadline - after review, you will receive an e-mail with your loved one's approved and waitlisted requests.** Administrative staff will re-confirm attendance before each event around the beginning of the week.

*******PLEASE SUBMIT YOUR REQUESTS BY WEDNESDAY MARCH 20TH, 2024*******

Club Adventure Food and Personal Belongings

Club Adventure will have prepackaged snacks, juice boxes, and bottled water available at each event. For the **six-hour Saturday** events please bring a warm/cold prepacked lunch. Lastly, please keep your loved one's belongings, other than items needed for personal care, to a minimum.

Allergy Awareness

It is important to note that we serve many people who have peanut or other nut allergies. For the safety of all attendees and staff, **please do not send peanuts or any other nuts or nut products (peanut butter, almond butter, etc.) to Club Adventure.** Sun Butter (sunflower-based) is okay to bring.

Sincerely,
Lauren Mortek
Respite Coordinator

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