



Heritage Christian Stables

Operated by Heritage Christian Services

PO Box 200

Webster, NY 14580

585-872-2540

Fax: 585-872-4847

www.heritagechristianstables.org

Dear Volunteers,

Heritage Christian Stables Therapeutic Horsemanship Program could not operate without the dedication of caring volunteers. Volunteers are an integral part of the Heritage Christian Stables team that brings the benefits of therapeutic horsemanship to people with disabilities and diverse needs. Thank you!

Heritage Christian Stables 2019 Riding Sessions

Session	Session Dates	Session Length
Snow Bunny	January 7 - February 16, 2019	6 weeks
Winter Classic	February 25 – April 20, 2019	8 weeks
Spring	April 29 – June 29, 2019	9 weeks
Summer	July 8 – August 31, 2019	8 weeks
Fall	September 9 – November 30, 2019	12 weeks
December activities	TBA	

Horse Show: August 10, 2019

Volunteer & Participant Celebration Event : August 10, 2019

Therapeutic Riding is offered in five sessions throughout the year and volunteers may choose to participate in any or all of the sessions. An Online Orientation, Introductory, Focused Trainings, and Update Session are provided throughout the year. Please call the Stables at 585-872-2540, email Volunteer Coordinator at volunteerhcs@gmail.com or check our Heritage Christian Stables Therapeutic Riding Facebook page to learn more about our training dates and topics.

We are now using an online scheduling system www.whentohelp.com – you will be sent an email with sign up instructions to create an account. This allows you to choose lesson times that fit into your schedule and sub in on lessons when you have the free time!

Prior to volunteering, the volunteer packet of information must be completed. Please download the packet from our website: www.heritagechristianstables.org or contact Heritage Christian Stables.

Physical Address: Heritage Christian Stables is located on 1103 Salt Road, Webster, NY 14580

Mailing Address: PO Box 200, Webster, NY 14580 - stamp price for packet is \$.75

Heritage Christian Stables is looking forward to a great 2019 year!

**** Please retain this form for your records. ****



Heritage Christian Stables

New Volunteer Schedule Form

Year 2019

Snow Bunny ____ Winter Classic ____ Spring ____ Summer ____ Fall ____

Name _____ Date of Birth _____

Address _____

City _____ State _____ Zip _____

Home Phone _____ Email _____

Cell Phone _____ Can we text you? Yes ____ No ____

If unable to email or text, what is best way to contact you? _____

To help schedule lessons, please

- Circle all the times that you can volunteer V and all the times you can sub S.
- Circle neither if you cannot volunteer nor sub at that time.

Checking all options does not mean that you would volunteer at all those times, but gives more flexibility in scheduling. You will be contacted to confirm your times. Thank You!

Are you able to volunteer in back-to-back lessons? Yes ____ No ____

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
10:00-11:00	V S	V S	V S	V S	V S	V S
11:15-12:15	V S	V S	V S	V S	V S	V S
1:30-2:30	V S	V S	V S	V S	V S	V S
2:45-3:45	V S	V S	V S	V S	V S	V S
4:15-5:15	V S	V S	V S	V S	V S	V S
5:45-6:45	V S	V S	V S	V S	V S	XXXXXX
7:00-8:00	V S	V S	V S	V S	V S	XXXXXX

Please return to: Heritage Christian Stables, PO Box 200, Webster, NY 14580

Email: volunteerhcs@gmail.com

Fax: 585-872-4847

Questions?: Heritage Christian Stables at 585-872-2540



Heritage Christian Stables

Volunteer Application Form and Health History

Name _____ Date _____

Address _____
Street/POBox City State Zip

Employer / School _____

Work Address _____

Phone (H) _____ Phone (W) _____ Email _____

Date of Birth _____ Best Time to Reach You _____

Parent / Legal Guardian Name and Address _____

How did you learn about Heritage Christian Stables? _____

Previous volunteer experience with therapeutic riding _____

Previous horse experience _____

Previous experience working with people with disabilities _____

Can you walk for an hour and jog for short distances ? Yes _____ No _____

If no, please explain _____

Please indicate three references, other than relatives, who can vouch for your character

Name _____ Phone _____
Street _____ City _____ State _____ Zip _____
E-Mail Address _____

Name _____ Phone _____
Street _____ City _____ State _____ Zip _____
E-Mail Address _____

Name _____ Phone _____
Street _____ City _____ State _____ Zip _____
E-Mail Address _____

Background Information

Have you ever been charged with or convicted of a crime? Yes _____ No _____
If yes, please explain



Heritage Christian Stables Authorization for Emergency Medical Treatment Form

Participant

Staff

Volunteer

Name _____

Address _____

Street/POBox

City

State

Zip

Home Phone _____ DOB _____

Cell Phone _____ Email _____

Physician's Name _____ Medical Facility _____

Health Insurance Company _____ Policy # _____

Allergies to Medications _____

Current Medications _____

In the event of an emergency, contact:

Name _____ Relation _____ Phone _____

Name _____ Relation _____ Phone _____

Name _____ Relation _____ Phone _____

In the event that emergency medical aid/treatment is required due to illness or injury during center activities, or while on the property of the agency, I authorize Heritage Christian Services / Stables to:

1. Secure and maintain medical treatment and transportation if needed.
2. Release participant records upon request to the authorized individual or agency involved in the medical emergency treatment.

CONSENT PLAN

This authorization includes x-ray, surgery, hospitalization, medication and any treatment procedure deemed "life saving" by the physician. This provision will only be invoked if the person(s) above is unable to be reached.

Consent Signature _____ Date _____

Legal guardian



Heritage Christian Stables

Release and Hold Harmless Agreement

Volunteer Liability Release

As a volunteer at the Heritage Christian Services / Stables, I can acknowledge the risks and potential for risks of a horseback riding program. However, I feel that the possible benefits to myself, and the clients I work with are greater than the risks assumed. I hereby, intend to be legally bound, for damages against Heritage Christian Services, Inc., its Board of Directors, instructors, therapists, volunteers and/or employees for any and all injuries and/or loss I may sustain while participating in Heritage Christian Services / Stables.

Name of Participant _____

Signature _____ Date _____

Legal guardian

Photo Release

- I DO
- DO NOT

Consent to and authorize the use and reproduction by Heritage Christian Services, Heritage Christian Stables, and its representatives, of any and all photographs and any other audiovisual materials taken of me/my child for promotional material, educational activities, exhibitions or for any other use for the benefit of Heritage Christian Stables and Heritage Christian Services, including use on the Heritage Christian Stables' Facebook page.

I understand that I may revoke this authorization at any time by a signed, dated notice to Heritage Christian Stables. I further understand that any such revocation does not apply to the extent that persons authorized to use my information may have already acted in reliance on this authorization.

Signature _____ Date _____

Legal guardian

Confidentiality Agreement

I understand the confidential nature of all records maintained by Heritage Christian Stables and I agree not to disclose or divulge any information contained in these records.

Signature _____ Date _____

Volunteer Education Documentation

I have reviewed the included materials for the Volunteer Education Documentation Information:

_____ Print Name

_____ Signature

_____ Date

Volunteer Education Documentation

Learning about Incidents and Abuse

I have reviewed the information from the NYS Office for People with Developmental Disabilities (OPWDD) on Promoting Positive Relationships, Creating a Positive and Safe Environment, and Incident Reporting and Abuse. I know I am to contact my direct supervisor as soon as possible in the event of abuse. I can also call the NYS Justice Center for the Protection of People with Special Needs at 1-855-373-2122.

Code of Conduct

I pledge to prevent abuse, neglect, or harm toward any person with special needs. If I learn of, or witness, any incident of abuse, neglect or harm toward any person with special needs, I will offer immediate assistance and then notify emergency personnel, including 9-1-1 where appropriate, and inform the management of this organization. I pledge also to report the incident to the Justice Center for the Protection of People with Special Needs.

I acknowledge that I have read and that I understand the Code of Conduct. I agree to abide by this Code of Conduct.

Compliance Education

Heritage Christian Services Mission statement:

To provide a living and working environment that reflects the love of Christ in action; support and respect for each individual's gifts, strengths and needs; opportunity to mature, to learn and to grow; a life of dignity, worth and expression to which all are entitled as God's created children.

Heritage Christian Services is committed to honesty, integrity, and truth in intentions, actions and words. These are natural outcomes from living out the mission statement. Heritage Christian Services' reputation is dependent upon the good judgment, ethical standards and personal integrity of every individual in our agency. As our agency continues to grow, it is of great importance that we always conduct our day-to-day activities in an ethical and responsible manner. We hold our employees, directors, volunteers and vendors to these standards.

How to do this:

- Avoid conflicts of interest or the appearance of them, disclose of potential or actual conflict to your supervisor or manager.
- Contact your supervisor or manager before soliciting money, favors or gifts as a representative of the agency to get permission.
- Decisions made must be in the best interest of the people we support and the organization. Employees, directors, volunteers should not profit from business decisions.
- Keep information confidential, such as names of people that receive services from Heritage Christian.

What is HIPPA?

HIPPA is the federal Health Insurance Portability and Accountability Act of 1996. One of the primary goals of the law is to protect the confidentiality and security of healthcare information. HIPPA includes information that is created, received, used, or maintained by the agency. It requires safeguards to ensure the confidentiality, integrity, and security of electronic protected health information "PHI and/or EPHI."

Examples of HIPPA violations:

- Posting personal information and/or pictures of individuals on social media sites, i.e. Facebook, Instagram, etc.
- Sharing/discussing private information about an individual with another party that is not privy to that information.

How you can protect PHI/EPHI:

- Ask your supervisor or manager before posting or sharing
- Ask if the individual has given written consent

It is every employee and volunteer's responsibility to report a HIPPA violation. Violations need to be reported to the Compliance Officer and Privacy Officer, which can be done anonymously.

- ❖ Report any issues, concerns or possible violations to your manager or supervisor ASAP or call (585) 340-5797.



Laws – The False Claims Act and New York State Social Services Law

This is a federal law that imposes liability on person(s) and/or companies who defraud governmental programs. The Act establishes liability when any person or entity improperly receives from or avoids payment to the Federal Government.

Examples include:

- Billing for a service that was not provided
- Documentation is false or inaccurate (for staff only, volunteers do not provide documentation for services). Staff can only document for services that they themselves provided
- Service is provided by unqualified staff

There are required elements of a Compliance Plan which include:

1. Written Policies and Procedures
2. Compliance Program Oversight
3. Training and Education
4. Effective, Confidential Communications
5. Enforcement of Compliance Standards
6. Auditing and Monitoring
7. Responding to Offenses & Developing Corrective Plans
8. Whistleblower Provisions & Protections

Why do we need a Compliance Plan and why do volunteers need to review it annually? It helps to:

- Identify weakness and make changes as needed
- Strengthen practices
- Promotes the agency's commitment to provide quality services, regulatory compliance and ethical conduct
- Education
- Drive more efficient and effective operations

Innocent mistakes happen and occasionally there are errors with documentation. If it is determined we billed Medicaid more than we should, the agency must return the money. Your responsibilities as a volunteer are to:

- Review the Corporate Compliance Plan, including HIPPA and Laws, once every year
- Comply with the laws, regulations, policies, procedures and practices
- Report any issues, concerns or possible violations to your manager or supervisor ASAP or call (585) 340-5797.

Please make sure to sign the Volunteer Compliance Education statement regarding this document. The statement is in the volunteer paperwork. Thank you.